# Guide to Remote Learning Resources



#### Have you been in contact with your school?

- Stay in contact with your child's school for:
- Updates and information
- Food and/or non-food needs.
- Find school phone numbers at this link: www.wcpss.net/domain/132
- Call your school social worker, counselor, or principal.
- If you are unable to reach anyone at your school, please contact us: *Cass@wcpss.net*, 919-694-0599.
- New to Wake County? Find the school assigned to your current temporary address: wwwgis2.wcpss.net/addressLookup

## Why should your child participate in remote learning?

- Reduce learning loss;
- Stay on track with learning; and
- Be prepared to return when schools reopen.

## How do you get a Chromebook (computer) or hotspot (internet) for remote learning if you do not have one?

- Contact the school to find out times to pick up a Chromebook (computer) or hotspot (internet).
- If you are unable to pick up these items, contact the principal or assistant principal to request **Bus Delivery**.

### How do I get help with setting up the laptop and/or internet?

• Contact the Remote Learning Helpdesk, 919-694-8100.

#### Do you know the grading options for your child?

• Contact your school counselor or principal to discuss what is in the best interest of your child.

#### **ADDITIONAL INFORMATION**



#### HOUSING OR HOTEL ASSISTANCE:

984-344-9599, and select option 4 Leave a message



ENROLL IN SCHOOL:

www.wcpss.net
Click on Enrollment



SCHOOL DISTRICT CUSTOMER SERVICE:

919-431-7400



WAKE COUNTY RESOURCES: www.wake.nc.networkofcare.org

GET FOOD AT THESE LOCATIONS: www.wcpss.net/food

#### **EXPERIENCED A LOSS OF HOUSING?**

The McKinney-Vento Program may be able to provide additional supports.

 Find the contact for your school: https://tinyurl.com/y8j24rbc

#### McKinney-Vento Program:

www.wcpss.net/Page/40684
PH (919) 694-0582 (Leave a message) | TEXT (919) 371-8774
EMAIL: mmozingo@wcpss.net

Counseling & Student Services cass@wcpss.net or (919) 694-0599

